

INCONTROL OVERVIEW

This section covers 4 InControl features:

- InControl Protect.
- InControl Remote.
- InControl Pro Services.
- InControl Apps.

For InControl Protect, Remote and Pro Services, an InControl account must be created. If your Retailer has not pre-registered your account, or if you are not the first owner of the vehicle, then you will need to visit:

www.jaguarincontrol.com/owner to create an InControl account. Once the InControl account has been created, follow the on-screen instructions to connect the InControl account to the vehicle and to activate the services on the vehicle.

Note: 100% mobile network connectivity cannot be guaranteed in all locations.

Note: It is the account owner's responsibility to remove the vehicle from their InControl account when ownership of the vehicle is transferred.

INCONTROL PROTECT

InControl Protect comprises the following:

- A Jaguar Assistance Breakdown Call feature.
- A Jaguar SOS Emergency Call feature.
- A Stolen vehicle tracking feature.

Jaguar Assistance Breakdown Call



Located in the overhead console. See **272, DRIVER CONTROLS**.

In the event of a breakdown, press and release the button cover to reveal the button. The button will be illuminated by a white LED. Press the button for 2 seconds to make a direct call to Jaguar Assistance. Also, the vehicle's details and the location will automatically be supplied to them.

When a call is initiated, the button will flash amber and will be constantly illuminated amber during the call.

Push the button cover back into place, after use.

Jaguar SOS Emergency Call



Located in the overhead console. See **272, DRIVER CONTROLS**.

Note: The Jaguar SOS Emergency Call feature should only be used in the event of a severe accident, or in the event that personal safety or security is at risk.

Press and release the button cover to reveal the button. The button will be illuminated by a red LED. Press the button for 2 seconds to make a direct call to the emergency services. Also, the vehicle's details and the location will automatically be supplied to them.

When a call is initiated, the button will flash amber. The button will be constantly illuminated amber during a call.

Push the button cover back into place, after use.

Note: In the event that a severe crash is detected, the Jaguar SOS Emergency Call will be automatically triggered.

Note: If the vehicle is traveling in a different country, the Jaguar SOS Emergency Call will still connect, however, the vehicle's location and the vehicle's details may not be automatically sent.

This feature has 2 backup batteries that will maintain full system operation, in the event that the vehicle's battery is disconnected or disabled.

Note: The backup batteries will be maintained as part of the vehicle's servicing schedule, as carried out by a Retailer/Authorized Repairer.

If a fault is detected with the Jaguar SOS Emergency Call system, then the **SOS Limited** message will be displayed in the Message center. If this occurs, the vehicle can still be driven, but consult a Retailer/Authorized Repairer at the earliest opportunity.

If the message **SOS Not Available** is displayed, then a Retailer/Authorized Repairer visit is only required if the vehicle is in an area with known good coverage, or the message persists in all locations.

Stolen Vehicle Service

In the event that the vehicle has been stolen, you will be required to contact the local police to get a police report number, and contact the InControl Secure operating center using the phone number displayed on the InControl Website. Alternatively, use the InControl Remote Smartphone App. The center will work with police to locate the vehicle.

Note: For further information, visit the InControl section of the www.jaguarusa.com website.

INCONTROL REMOTE

The InControl Remote Smartphone App has the following features:

- **Vehicle Status:** Shows the status of the vehicle, current fuel level, range, odometer reading, and a vehicle locator display to help find the last parked location of the vehicle. The current security status of the vehicle and any current vehicle warnings will also be displayed. Touch the warning on the screen for further information.
- **Journeys:** Displays the most recent journeys completed in the vehicle.

Note: This feature can be enabled/disabled via the InControl **Settings** screen.

Note: Stored journeys can be viewed, deleted, or downloaded as a .csv file to assist with business expenses.

- **Assistance:** Displays the vehicle's VIN and registration number. This screen will also allow for direct calls to be made to Jaguar Assistance (in the event of a breakdown) and the Tracking Call Center (in the event of a vehicle theft).
- **Settings:** Allows the vehicle's security status and journey recording to be switched on/off. It also allows access to your InControl account.
- The vehicle status screen will also display the **Beep & Flash** feature. Touch this icon to help locate the vehicle by operating the vehicle's exterior lamps and a short audible horn alert will also sound.

Note: It is the responsibility of the driver to comply with all regulations in force regarding the use of vehicle horns.

- The **Vehicle Security** screen will allow the vehicle to be locked/unlocked. This screen will also display the vehicle's alarm status. e.g., set or not set.

Note: Regardless of which screen is currently displayed, if the vehicle's alarm is sounding, then a pop-up screen will appear with an option to reset the alarm. The alarm may also be reset via the **Vehicle Security** screen.

Note: It remains the responsibility of the driver to know the location of the vehicle and to make sure that the vehicle is secured.

- The **Remote Climate** screen allows the engine to be started remotely (for vehicles with an automatic transmission), and to run for up to 30 minutes to provide a comfortable temperature inside the cabin in advance of the driver entering the vehicle.

Remote climate will not function if any of the following conditions exist:

- The vehicle's fuel level is low.
- The vehicle's battery charge level is low.

- The vehicle is not locked.
- A window, door, hood, or the luggage compartment is open.
- The engine has been manually started.
- A system error with any required vehicle system.
- The vehicle's alarm is sounding.
- A crash event has been detected.
- The hazard warning lamps are switched on.
- The automatic transmission is not in Park (P).
- The brake pedal is pressed.

Note: Some markets may prohibit the use of a remote engine start. It remains the responsibility of the driver to know if this function can legally be used.

Note: This feature is also available for vehicles fitted with a Timed climate system. If the vehicle configuration (e.g., transmission or engine variant) does not support a remote engine start, or if the vehicle originated in a market with legal restrictions on a remote engine start, then the Timed climate system may be used to support the cabin pre-conditioning.

- **Wake Up Timer:** The InControl Remote system on the vehicle, will shut down if the vehicle is not driven for 4 days. This is to conserve battery power. If, for example, you are on vacation or away on a business trip, you can use the **Wake Up Timer** on the Smartphone App. This feature will wake up the InControl Remote system on the selected date. Any date within a 30 day period can be chosen.

Note: Note: The **Wake Up Timer** cannot be set once the InControl Remote system has shut down. Once the **Wake Up Timer** is set, the InControl Remote system will shut down on the second day after the car was last driven, to preserve battery power for wake up.

The InControl Remote Smartphone App can be downloaded for Apple's iPhone from the Apple App Store, or for Android phones, from Google Play.

Note: The availability and functionality of the InControl Remote Premium Smartphone App features will depend on the specification of the vehicle and the market.

For more information, visit the **InControl** section of the www.jaguarusa.com website.

INCONTROL PRO SERVICES

InControl LIVE

InControl LIVE allows features to be installed directly to the infotainment system.

Examples may include, Weather, Flight Tracker and News Feeds.

Note: For further information, visit the **InControl** section of the www.jaguar.com website.

Connected Navigation

A selection of InControl Pro Services are available for use with the Navigation system. To access certain features, an InControl Navigation Account is required; you will need to visit the **InControl** section of www.jaguar.com to create an account.

- Real Time traffic flow
- Fuel Price Service
- Parking Service
- Online Search
- Safety Cameras
- Satellite views

- Street views
- Online routing
- Cloud Sync
- Door to Door Routing
- Sharing of ETA, places and destination.

For further information, see **170, THE NAVIGATION SYSTEM.**

The availability of LIVE services and features may vary by market. Selected LIVE services and features require an InControl Account, which can be created by visiting www.jaguarusa.com.

InControl Pro Services require a suitable, data-enabled Micro SIM to be fitted to the vehicle. The SIM slot can be found in the USB panel located in the center console cubby box.

Note: *If the Satellite View feature is used continuously, it may consume large amounts of mobile data. You may need to check your data allowance is appropriately configured for providing high data services.*

INCONTROL APPS



In the interests of safety, operate, adjust or view the system only when it is safe to do so.



Do not adjust the Touch screen controls, or allow the system to distract the driver, while the vehicle is moving. Driver distraction can lead to accidents, causing serious injury or death.

InControl Apps allows you to operate a number of Smartphone apps through the vehicle's Touch screen.

Before using InControl Apps, you will need to download the InControl Apps Smartphone App. For Apple's iPhone®, this can be downloaded from the Apple App Store. For Android phones, this can be downloaded from Google Play.

Note: *Not all Smartphones are compatible with InControl Apps. Check the list of compatible Smartphones and supported apps in the InControl section of www.jaguarusa.com.*



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To initiate InControl Apps, connect your Smartphone's USB cable to the vehicle's USB socket, located in the center console cubby box. See **164, PAIRING AND CONNECTING USING THE PHONE.**

Once connected, any available apps will appear on the vehicle's Touch screen. You can now open and operate those apps using the Touch screen in the same way as your Smartphone.

Note: *Smartphone apps are not suitable for use while driving, for example, gaming apps will not appear on the Touch screen while the vehicle is moving.*

Note: *To establish a connection to the vehicle, the Smartphone must be connected to the USB socket and the **HOME** screen displayed.*

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